

ITIL[®]

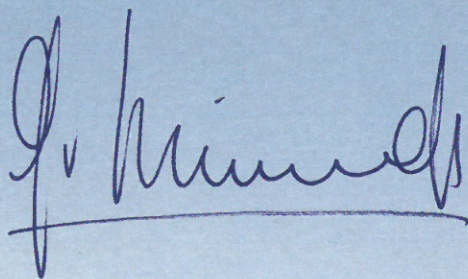
CERTIFICATE

Foundation Certificate in IT Service Management

Presented to:

Jouni Satopää

20 February 2007



J.P. van Nieuwstadt
CEO EXIN

c.551375

